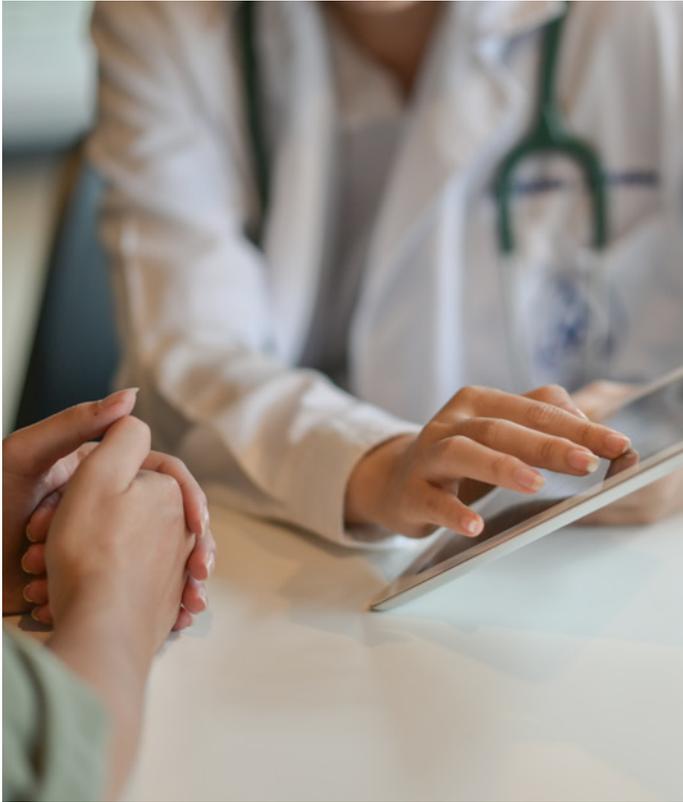


PARC SANITARI SANT JOAN DE DÉU AND ITS SOLUTION FOR DIGITIZING LABOR RELATIONS

The health complex near Barcelona chose to use the Biometric and Remote Signature to simplify the signing of contracts by its professionals.



Parc Sanitari Sant Joan de Déu is a network of nursing, teaching and research services, which consists of two specialties: General Clinic and Mental Health Clinic. The complex employs approximately 2,500 professionals in the fields of nursing, medicine, psychiatry and general services in different parts of the province of Barcelona.

The institution has been growing, consolidating and diversifying its service portfolio with the aim of strengthening and updating its values and mission towards the citizens.

In the Mental Health Clinic, including the penitentiary, a wide range of specialized devices for mental health and adult rehabilitation has been developed; while the General Clinic stands out for its commitment to promoting innovative care concepts that avoid conventional hospital stays and promote ambulatory care.



THE CHALLENGE:

Digitizing the signing of contracts.

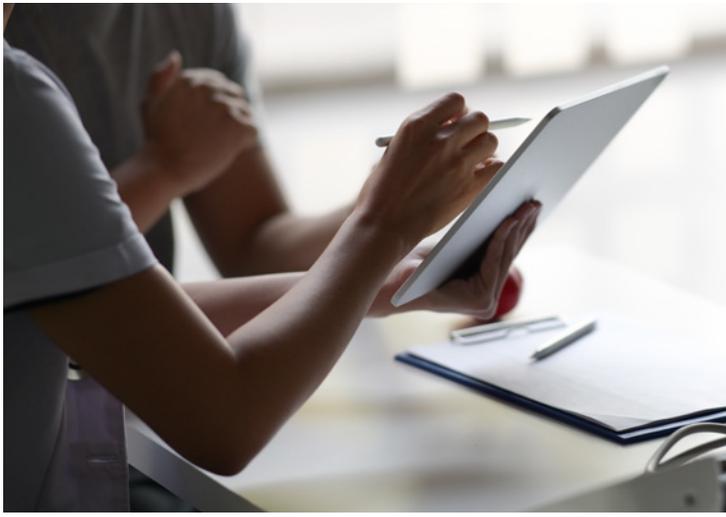
The institution faced two major **challenges, which slowed down its agility**: first, the geographical dispersion of professionals across the network of centers throughout Catalonia, and secondly, the ratification of documents by its night or weekend shift staff. As a complex, which operates 24 hours a day, 365 days a year, the team working during these shifts, always had to sign their paperwork at the headquarters out of office hours, leading to a delay in the processes.

When digitizing the signing of contracts, efficiency was needed. Parc Sanitari Sant Joan de Déu wanted a digital experience that eliminated the need for paper as well as the current inefficiencies - no matter where the employees were.

The truth is, that this is one of those things that after you start them, you ask yourself: How have we been able to live so many years without something as simple as this signature, a smartphone, and the integration into our system?

Xavier Magrans

General Director of Human Resources
at Parc Sanitari de Sant Joan de Déu



THE SOLUTION:

Implementation of electronic signature with VIDsigner to ensure speed, security and adaptability online.

Through the integration of VIDsigner's digital signature with Integrho, the software provider of the institution's HR department, the signature adapts to any platform for its employees quickly and securely.

Biometric and Remote Signature: Validated ID's option allowed Parc Sanitari to use the biometric (personal) signature for employees who sign their contracts for the first time; and the remote signature for the thousands of documents that are to be signed each year by the existing staff. From now on, the employees will only need to be physically present to sign the initial contract on a tablet, while contract changes, renewals, etc. can be conveniently signed from their homes with the remote signature - on their smartphone, computer or tablet.

Adapted to all: This option allows agility and security thanks to the double validation by email and OTP (One Time Password) received by the employee on the selected device. For the HR department, it was possible to digitize the entire work process; and for the employees, signing documents became as simple as making a few clicks.

The improvement is significant if you consider that we were able to avoid having 2500 professionals come to the office. In addition, the implementation allowed us to release a large part of the facilities that were previously destined for archiving our staff's documentation.

THE RESULTS:

The experience of the employees has been improved and the Human Resources processes have been considerably simplified.

Today, the Parc Sanitari Sant Joan de Deu has 95% of its contracts signed remotely in less than 48 hours - an efficiency that previously has only been achieved for 30% of the contracts.

Another advantage for the institution has been the recovery of physical space that was previously used as storage for documentation.

For **Xavier Sancliment**, founder of Peakway and Partner of Validated ID, the challenge has been mastered successfully. "Parc Sanitari is a client, which rethinks existing processes and questions the way things had worked so far. Thanks to this, the opportunities offered by the digitization of HR processes were quickly realized."



ABOUT VALIDATED ID:

Validated ID provides security and simplicity for the processes of electronic signature and digital identity verification. VIDsigner is your secure SaaS signature solution for face-to-face and remote scenarios. It combines excellent usability with the security of cryptography and biometrics. Its different signature methods can be combined to adapt to the specific needs of teams and individuals.

CONTACT:

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